

OREGON HEALTH PLAN CHANGES

To Our Patients Enrolled in the Oregon Health Plan:

As your child (ren)'s doctor, I am committed to ensuring the health care needs of your children are the top priority. We are making a change from CareOregon to FamilyCare to improve the services we deliver to you. As we make this transition, we want to ensure the transition is smooth for your child and your family.

What you need to know:

As of June 30th, FamilyCare Health Plan will be our primary Health Plan servicing our Oregon Health Plan patients.

Due to this change, our practice will no longer be able to accept CareOregon Health Plan.

Our office has decided to make this change because we believe we can partner with FamilyCare to provide better coordination of care and services for your child.

Here are a few things to help you decide:

- You have the right to choose your Health Plan even if your child has been reassigned to another provider by CareOregon.
- The benefits of both FamilyCare and CareOregon plans are the same. However if you choose CareOregon, I can no longer be your child's physician.
- There is **no** difference in cost between FamilyCare and CareOregon.
- All members of the family need to be on the same plan.
- We are working to make sure that the specialists who we normally refer to have the opportunity to become a FamilyCare provider if they are not already.

What you need to do:

- If you want to have this office as your child's primary care provider, you need to complete a form to change your health plan from CareOregon to FamilyCare. Both plans are part of the Oregon Health Plan.
- If you want to remain on CareOregon, you need to call CareOregon to be assigned to a different clinic.
- If you have questions, please ask us or call the following Oregon Department of Medical Assistance Programs client advocacy telephone number: 1-800-273-0557.