

You have a choice to make

About your CareOregon enrollment

On July 1, 2010, your children's primary care pediatrician will no longer serve CareOregon members. Your family's health care benefits will not change; however, you have a choice to make about how you receive your Oregon Health Plan (OHP) medical benefits.

OHP will continue to cover dental and mental health services through your current plans and providers.

You have two options: 1) You may do nothing and stay with CareOregon, or 2) you may choose to disenroll from CareOregon's medical plan so that you can keep your children's current primary care pediatrician.

Stay with CareOregon:

You will need to choose a new primary care provider for your children; but all of your other medical and vision care providers will stay the same.

If you want to stay with CareOregon, you don't need to do anything. CareOregon will send you information about choosing a primary care provider for your children. You may also call CareOregon Customer Service for help (see other side of this letter).

Disenroll from CareOregon:







Your family may have to choose new health care providers. Ask your current health care providers if they accept "open card" (or fee-for-service) OHP clients. If they accept "open card" clients, you can still see them.

You will no longer have guaranteed access to medical care through an OHP medical plan. You will need to arrange for your own specialty care, hospital care, and medical transportation.

If you want to disenroll from CareOregon:

- Complete and return the information below in the enclosed pre-paid envelope; or
- Call OHP Client Services at 1-800-273-0557 (TTY 711).

Please complete and return the form on the other side of this letter. Questions?

-  **Call OHP Client Services** at 1-800-273-0557 if you have questions about changing your medical plan enrollment.
-  **Call CareOregon Customer Service** at 1-800-224-4840 with questions about changing your CareOregon provider. Select Option 4 for a Customer Service Representative who can help you select a new primary care provider for your children.
-  **Call your local Senior and Disabled Services Office** for help changing Medicare Advantage Plans.
-  **Call your worker** if you need this letter in another format, such as (but not limited to) large print, Braille, audio recordings, Web-based communications and other electronic formats.
-  **Foster parents: Call your local DHS office** if you have questions about changing your medical plan enrollment.
-  **For TTY service:** Call 711.

CareOregon Disenrollment Request

Children's Health Alliance transition for households in Yamhill and Columbia counties, and Washington County ZIPs not served by FamilyCare

To: Kris Kersine, Client Services Unit
503-945-6898 (fax); 800-273-0557 (phone)

Mail to: DMAP Client Services, ATTN: CHA Requests ♦ 500 Summer St NE E44 ♦ Salem OR 97301

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To disenroll from CareOregon, complete and return this form to DHS. Once DHS processes your request, you will receive an updated coverage letter; until then, you will receive medical services through CareOregon.

Household information

Patient Names	Client IDs (as listed on DHS Medical Care ID)
Patient Representative (e.g., parent or guardian)	
Mailing Address	
City, State, ZIP	

Disenrollment request - To be completed by patient representative only

I would like to disenroll from CareOregon's medical plan. I understand that by making this change, I may have to change other providers for me and other family members. My mental health and dental care plans/providers will not change.

Do you have an appointment with your child's current doctor after June 30? This information will help DHS make sure the change occurs before the appointment.

Yes, my appointment is scheduled for:

No, I don't have an appointment.

(Date of appointment)

Representative Signature _____

Date _____